



CRITICAL CORONAVIRUS (COVID-19) INFORMATION:

The agency will remain operational during normal business hours (8:00 a.m. to 5 p.m.). The availability of office staff, however, will be limited during the next several weeks for incoming phone inquiries as we manage work-from-home options for our employees. This may cause minor delays in service. Email licensing questions to **licensing@tsbpa.texas.gov** for the quickest response.

Online services are available 24/7 at **www.tsbpa.texas.gov** and remain the best source of information from the Board and provide tools for managing your individual and firm license renewals.

- 1.)** If you need to be fingerprinted to meet the new legislative requirement, you may decide to delay your appointment until the heightened safety guidelines have been relaxed. Your license will not be held if your fingerprints are not completed by the end of your upcoming renewal month.
- 2.)** Continuing professional education (CPE) extensions will be automatically granted for 90 days to complete your required credits. However, we still encourage you to complete your CPE as soon as possible. If your in-person CPE courses are being delayed or canceled, please consider online CPE providers and options to bridge any near-term gaps in needed credits.
- 3.)** Payment processing will proceed without interruption. We encourage you to make your requisite renewal payments prior to the end of your renewal month.

We will be providing up-to-date information at **www.tsbpa.texas.gov**, so please check back often.